I.U.P.A.T. DISTRICT COUNCIL NO. 51
HEALTH AND WELFARE FUND

May 2023

onERcall Telemedicine Services Announcement

Dear Participant:

We would like to share some exciting news with you. The DC51 Health & Welfare Fund has partnered with onERcall to offer a new Telemedicine services option in place.

OnERcall is replacing MD LIVE, which has been the Fund's telemedicine vendor since April 2020.

With OnERcall, you can access a board-certified doctor via secure online video, phone or the OnERcall App at anytime and anywhere, 24/7/365. OnERcall is designed as an alternative to expensive urgent care visits or waiting days to get an appointment with your primary care doctor for non-emergency medical conditions. OnERcall doctors can diagnose your symptoms, prescribe non-narcotic medication (if needed), and send e-prescriptions to your pharmacy of choice.

The fee for OnERcall Telemedicine services is $25 per consultation ($20 per return visit). This is typically much less than the 20% co-insurance required for a primary care provider (PCP) office visit and is less than the $40 per consultation fee charged by the MD Live.

This service is now available to all active members and their eligible spouses and dependents.

The enclosed flyer provides instructions on how you can easily sign up for OnERcall and activate your OnERcall account.

OnERcall contact information is as follows should you have questions:

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OnERcall
3033 Wilson Boulevard, Suite 700
Arlington, VA 22201
e-mail: admin@onercall.com
Phone: 571-408-9275

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We strongly encourage all members and their eligible spouses and dependents to take advantage of this new benefit when appropriate as a convenient and cost-effective alternative to going to the ER, Urgent Care, or your PCP for many common illnesses and conditions.